

# South Reading and Shinfield Group Medical Practice Newsletter



As we approach the end of another challenging year, we want to take a moment to extend our warmest wishes to you and all members of your family. May this Christmas bring joy, warmth, and memorable moments to you and your loved ones.

Thank you for your commitment to South Reading and Shinfield Group Medical Practice. We look forward to ensuring we care for you and provide services that meet your needs. We have listened to your feedback and comments and we are pleased to say we will be offering more Face to Face appointments and an Easy to use website in the new year.

We recruited Clinical Pharmacists and Administrator/Receptionist and continue to recruit for Receptionist. We have regular sessional GP's providing cover on a weekly basis. We are also working closely with the Social Prescriber who can offer support to patients who may have social issues.

We would be very grateful if you could take a few minutes to complete the survey we sent you via email. We endeavour to always provide you with the best possible support, so your constructive feedback is most valuable and much appreciated.

A randomly selected group of patients may also be included in a national survey to be launched in January 2025. We hope you could take time to respond to that survey as well.

We wish you and your family a Festive Season full of light, and an exceptionally healthy New Year full of achievements. We thank you for your confidence in our work and hope that our partnership will continue to grow.

## GP Partners

Dr Neena Grover  
Dr Faiza Akif

## Practice Manager

Adeline Fleming

## Forthcoming Events

### PPG Meeting

Thursday 23rd January 2025  
4:15pm at Shinfield Surgery

### Surgery Closure

Thursday 6 March 2025 – Staff  
Training 12:30 – 18:30

# Surgery News!

- We have pleasure in informing you that we have once again been awarded Shinfield Medical Centre contract following a formal procurement process. This is our third successful formal procurement process. As a patient you do not need to do anything and you will continue to be able to access services as before. The procurement process was an extremely detailed one and it has given us an opportunity to review the way we work and the services we provide – which we're proud to say are rated 'good' by the Care Quality Commission (CQC). The start of a new contract is also an opportune moment see if there is more we can do to enhance our Practice and ensure you continue to receive high quality patient care.
- We had a Carol Service where we invited patients ages 80 years and over and this was a success.
- We are pleased to confirm that we have had successful Outreach clinics with our PCN where covid and flu jabs were given to patients, and this was a good attendance. We endeavour to have more of these during the coming year